Date: 10 October 2008

Dear Dr. Vicky

INVITATION TO BE REVIEWER FOR TEAM JOURNAL MANUSCRIPT

With reference to the above matter, we are honoured to have you as one of the reviewers for the TEAM Journal of Hospitality and Tourism, a scientific journal published by Tourism Educators Association of Malaysia.

We would appreciate it if you could kindly evaluate the following manuscript within 2 weeks of the acceptance of this letter.

Manuscript Number: No.1

Manuscript Titles: Which of the Quality Dimensions Influenced the Customer Satisfaction? Data from Hospital Support Services of Government Hospitals in Sabah, Malaysia

Review Code: 02

Kindly complete the evaluation form and return by mail attentioned to the Chief Editor, School of Business & Economics, Universiti Malaysia Sabah, Locked Bag 2073, 88999 Kota Kinabalu, Sabah, MALAYSIA or by fax to 088-320360 or by email to jkimchan@yahoo.co.uk.

Thank you.

STRIVE TO EXCEL

Yours sincerely,

Associate Professor Dr. Jennifer Chan Kim Lian
Chief Editor
TEAM Journal of Hospitality and Tourism

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